

EnerCare Connections Inc.
Customer Care Centre
P.O.Box 1645 Station 'A'
Windsor, ON N9A 7J8
Phone: 1-866-449-4423
Fax: 1-866-521-8882

**ELECTRICITY
SUPPLY AND
SERVICES
AGREEMENT
(TENANT)**

EnerCare
Connections

Mr. ___ Mrs. ___ Ms. ___ Other ___

First Name: _____

Last Name: _____

Address: No.: _____ Street: _____
(Please provide complete street number & street name)

Unit No.: _____ City: _____

Province: _____ Postal Code: _____

Business Tel. No.: () _____

Other Tel. No.: () _____

Fax No.: () _____

E-mail: _____

Mailing Address if different from Service Address:

First Name: _____

Last Name: _____

Street: _____
(Please provide complete street number & street name or PO Box)

Unit No.: _____ City: _____

Province: _____ Postal Code: _____

The Owner of this property has contracted with EnerCare Connections Inc. ("EnerCare Connections") for the provision of electrical distribution services including meter reading, billing and collection services. In order to activate my electricity supply, I wish to enter into this Agreement with EnerCare Connections and I am the person named on the agreement with the Owner leasing/renting this property.

I, _____

1. agree to pay the amounts owing under this Agreement for the electricity consumed at the address specified above effective from _____ (m/d/y) on or before the due date specified on each invoice. Late payments will be subject to a late payment surcharge of 1.5% per month and I will be responsible for any collection costs.
2. agree to contact EnerCare Connections at 1-866-449-4423 to set-up my account.
3. understand that the charges for electricity consumed will be based on the consumption measured by the metering system for my suite and that I will be charged by EnerCare Connections for distribution and services as shown on the EnerCare Connections rate schedule and that these charges may change from time to time.
4. understand that I will be purchasing my electricity from EnerCare Connections as a "Standard Supply Service". When available I understand that I can make arrangements to purchase my electricity supply from another electricity retailer.
5. will pay for electricity by direct banking (for example, direct deposit) or cheque made payable to EnerCare Connections.
6. understand that because EnerCare Connections will be billing me only after services are provided by them, EnerCare Connections is extending to me a form of credit during the time from provision of service to the time payment is made. As a result, I agree that I will be subject to the normal security deposit policy of EnerCare Connections (which is consistent with Ontario Energy Board guidelines) the terms of which I can find out by asking my EnerCare Connections representative and that a security deposit will be included in my first bill if a satisfactory credit reference (the fee for obtaining such credit reference being included in my first bill) is not received prior to the issuing of that bill. This security deposit will be refunded upon receipt of a satisfactory credit reference. I understand that if I do not wish to have a credit reference check done, that is my option and my right, but I understand further that if I do not wish to have a credit reference check completed, EnerCare Connections will (again in accordance with Ontario Energy Board guidelines) hold on to my security deposit and will return same after a period of 12 consecutive months of good payment history with EnerCare Connections.

7. understand that the Owner may already have completed a credit reference check on me and that, to save me the expense involved in EnerCare Connections completing another credit reference check, I, by initialing at the end of this sentence, authorize the Owner to share any credit reference information obtained by them with EnerCare Connections in order to avoid charges incurred for additional credit reference checks. INITIAL: _____.

8. understand that the personal information which I provide to EnerCare Connections or which EnerCare Connections obtains as a result of the credit reference check will be handled in accordance with the terms of its privacy policy (a copy of which can be obtained from any EnerCare Connections representative. I know that if I have any questions or concerns related to EnerCare Connections' Privacy Policy or how my personal information is being handled, I can contact EnerCare Connections' Privacy Officer by: email at eeprivacy@enercare.com, phone at 1-866-449-4423, or fax at 1-866-521-8882.

Today's date is: _____

Applicant's Signature
(I am the Tenant named in the agreement with the Owner)